

DATE: February 18, 2020
TO: 911 Emergency Response Advisory Committee
FROM: Dena Moore, Acting Manager, City of Reno Public Safety Dispatch,
avansinod@reno.gov 775-334-2370
THROUGH: Byron Venzon, Deputy Chief, Reno Police Department
SUBJECT: REQUEST FOR TRAVEL AND TRAINING FUNDING FOR CITY OF RENO
PUBLIC SAFETY DISPATCH PSAP: A review, discussion and possible action to
approve, deny or otherwise modify a request for funding for the costs associated
with two staff members to attend the Navigator IAED 2020 Training Conference
for a cost not to exceed \$4,400.00 for travel, registration, seminars, and meetings.

SUMMARY

PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP (Public Safety Answering Point) **RENO PUBLIC SAFETY DISPATCH:**

A review, discussion and possible action to approve, deny or otherwise modify a request for funding for two (2) individuals from Reno Public Safety Dispatch to attend the Navigator IAED 2020 Training Conference April 29, 2020 through May 1, 2020 in Orlando, Florida, not to exceed the amount of \$4,400.00

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – City of Reno Public Safety Dispatch.

PREVIOUS ACTION & BACKGROUND

Yearly a request is made for funding for individuals from each of the three (3) primary PSAP's to attend four Dispatch Training Conferences. Navigator is one of these pre-approved conferences. This conference will provide critical training on 9-1-1 technology, operations, policies and education issues.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting

system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars and meetings.

The Navigator IAED 2020 Conference is in Orlando, Florida. Training Conference registration is \$695.00 per person, airfare is \$495.00 per person round trip, per diem/meals, travel (to/from hotel) & incidentals is approximately \$252.00 per person, transportation to and from the airport \$50.00 per person round trip (no free shuttle is provided), and lodging is approximately \$712.00 per person, for an approximate total cost per person of \$2,204.00

Attending for Reno Public Safety Dispatch are Dispatcher Betty Cross and Dispatcher Denise Farson.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with two staff members attending the Navigator IAED 2020 Conference, not to exceed funds of more than \$4,400.00 total for Reno Public Safety Dispatch.

POSSIBLE MOTION

Move to approve the recommendation to fund costs associated with two staff members attending the Navigator IAED 2020 Conference in Orlando, Florida, not to exceed \$4,400.00 for Reno Public Safety Dispatch.

City of Reno

Travel Request Form

Employee Name Betty Cross & Address 2367 Albatross Way Sparks, NV 89441	Vendor # 2660	Date 2/27/2020
Employee Shift Hours (i.e. 8-5) MON-THUR 5am-3pm	Department/Division Public Safety Dispatch	

Purpose 2020 Navigator IAED Conference

Travel Information

Departure Date: 4/28/2020 Time: 6:20 AM	Return Date: 5/4/2020 Time: 5:35 PM
Destination(s) Orlando, Florida	Mode of Transportation Comercial Airline/ Shuttle

Training Information

Course Title 2020 Navigator IAED Conference	
Location of Course 1000 W. Buena Vista Drive Orlando, FL	Course Dates To-From 4/29/2020-5/1/2020

Is this course required to maintain a certification required by current position? ☐ Yes ☒ No

Do you serve on the Board of Directors of a Committee of the organization
 sponsoring the meeting or will you be making a presentation? ☐ Yes ☒ No

———→ If "yes" to any of the above, please explain on a separate sheet.

One of the following items is requires: (attach) ☐ Brochure ☒ Registration Form ☐ Memo

Estimated Costs

Per Diem	Days	Rate	Total
Lodging	3	200.25	\$ 600.75
Meals Breakfast	4	16.00	64.00
Lunch	3	17.00	51.00
Dinner	4	28.00	112.00
Incidentals	5	5.00	25.00
Transportation Costs			
Airfare, Shuttle, Taxi			477.56
Rental Car**			
Registration Fees			575.00
Other			
Total Estimated Costs			1,905.31

Total Amount of Advance Requested (00100-1220-0000) cc: 011.02

How much, if any, of this will be funded/reimbursed by a grant or another entity

Name of Grant or Entity 9-1-1 Advisory Board

**Justification required as to why rental car is needed

Account to which training/travel should be charged 0100-0800-0880-7484-0000

Employee Signature & Date—Advance of money to an employee of the City of Reno constitutes a lien against that employee's salary.

Authorized Signature & Date—Department Head Approval

Approval Signature & Date
☐ City Manager ☐ Asst City Manager

An expense claim must be completed and submitted to Finance within 10 working days of your return.

Navigator 2020

Apr 29, 2020 - May 1, 2020

Reservation Details

ACKNOWLEDGEMENT NUMBER:32MRHFKL

DISNEY'S CORONADO SPRINGS RESORT

1000 West Buena Vista Drive , Lake Buena Vista , FL 32830 , UNITED STATES

<https://disneyworld.disney.go.com/resorts/coronado-springs-resort/>

PREFERRED ROOM

DATES: Apr 28, 2020 - May 1, 2020

3 nights , 1 adult , 0 children

RATES USD 534.00

TAXES & FEES USD 66.75

TOTAL ROOM PRICE USD 600.75

SUBTOTAL USD 600.75

GUEST SUMMARY

MS. BETTY CROSS

5195 Spectrum Blvd, 2nd floor,

Reno, NV, 89512

US

crossb@reno.gov

7753342370

Apr 28, 2020 - May 1, 2020

PAYMENT INFORMATION

Credit Card
MasterCard
*****0831
** / **

BILLING ADDRESS

Ms. Betty Cross
5195 Spectrum Blvd, 2nd floor,
Reno, NV, 89512
US
7753342370

RATES

Apr 28, 2020 - USD 178.00
Apr 29, 2020 - USD 178.00
Apr 30, 2020 - USD 178.00

OTHER INFORMATION

SMOKING PREFERENCE: No Preference

POLICIES

ROOM POLICIES

- Tax is not included

TAX POLICY

Room Rates shown do not include 12.50% tax rate for Resorts in Orange County (subject to change). Total charges presented on the website will include all room fees and taxes. (6% Florida State Accommodation, 6% Orange County Accommodation, 0.5% Orange County Surtax)

CANCEL POLICY

To receive a refund of your deposit, including credit card deposit transactions, we must receive notice of cancellation from you at least five days before your arrival date. To cancel a room reservation, call (407) 939-4686. Please note that if you are holding any other types of reservations, such as dining reservations, those reservations will not be cancelled unless you also advise us to cancel them.

CHILDREN POLICY

Children 17 years or younger will stay free of charge in adult's room with existing bedding.

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Privacy Policy,DALMA-20022020-HF ook09b.lanyonprod.com



City of Reno

Your flight is booked!

[Price](#) [Payment](#) [Confirmation](#)
We're sending a confirmation email to aitkenj@reno.gov right now.

Trip summary

[Print](#)

✈ Flight

CONFIRMATION #

UER6R5

APR 28 - MAY 4

RNO ✈ **MCO**

FLIGHT TOTAL

\$477.56[Add a car](#)[Add a hotel](#)

The perfect stay is moments away

Book now. Pay later!

From \$320.24*/week in
Orlando

*Taxes and fees extra. Taxes apply.

DESTINATION/HOTEL NAME

CHECK-IN

02/26/2020

CHECK-OUT

02/27/2020

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4/28 - Orlando

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¹Download the Southwest app from the Google Play Store or Apple App Store before your flight to view content. ²Only allows access to iMessage and WhatsApp (must be downloaded before the flight). ³May not be available for the full duration of the International flight. *Available only on WIFI-enabled aircraft. Limited-time offer. Where available.

APR 28 - MAY 4

Reno/Tahoe, NV to Orlando, FL**Confirmation # UER6R5**

Internal Reference # none

PASSENGERS

EST. POINTS

EXTRAS

FARE

Betty Cross**+ 2,359 PTS**

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Departing

4/28/20 Tuesday

Wanna Get Away
(Passenger x1)

\$177.47



DEPARTS

6:20 AM

RNO

Reno/Tahoe, NV - RNO

FLIGHT

456

SCHEDULED AIRCRAFT

Boeing 737-700

Subject to change

ARRIVES

7:55 AM

LAX

Los Angeles, CA - LAX

TRAVEL TIME

1hr 35min

stop 1: Los Angeles, CA - LAX



Plane change

DEPARTS

10:20 AM

LAX

Los Angeles, CA - LAX

FLIGHT

1615

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change

ARRIVES

1:40 PM

DEN

Denver, CO - DEN

TRAVEL TIME

2hr 20min

stop 2: Denver, CO - DEN

no plane change

DEPARTS

2:30 PM

DEN

Denver, CO - DEN

FLIGHT

1615

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change



ARRIVES

8:15 PM

MCO

Orlando, FL - MCO

TRAVEL TIME

3hr 45min

SUBTOTAL

\$177.47

Returning

5/4/20 Monday

Wanna Get Away
(Passenger x1)

\$215.61



DEPARTS

5:35 PM

MCO

Orlando, FL - MCO

FLIGHT

1589

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change

ARRIVES

7:05 PM

STL

St. Louis, MO - STL

TRAVEL TIME

2hr 30min

stop 1: St. Louis, MO - STL

no plane change

DEPARTS

8:00 PM

STL

St. Louis, MO - STL

FLIGHT

1589

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change

ARRIVES

9:25 PM

LAS

Las Vegas, NV - LAS



TRAVEL TIME

3hr 25min




stop 2: Las Vegas, NV - LAS



Plane change

DEPARTS	10:10 PM	LAS Las Vegas, NV - LAS	FLIGHT 1694  	SCHEDULED AIRCRAFT Boeing 737-700 <i>Subject to change</i>
ARRIVES	11:20 PM	RNO Reno/Tahoe, NV - RNO	TRAVEL TIME 1hr 10min	SUBTOTAL \$215.61
Taxes & fees				\$84.48
Flight total				\$477.56

Icon legend

 WiFi available
  Live TV available
  EarlyBird Check-In®

Helpful Information:

- These times are subject to change.
- Flight Schedules and aircraft remain subject to change per the Contract of Carriage.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards® points, your point balance may not immediately update in your account.

Book your hotel with us and earn up to 10,000 points per night.



The perfect stay is moments away

DESTINATION/HOTEL NAME:

CHECK-IN

02/26/2020

CHECK-OUT

02/27/2020

ROOMS

1

ADULTS

1

CHILDREN

0

Search 

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- ✓ No blackout dates
- ✓ Your points don't expire

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Points don't expire as long as you have flight-earning or partner-earning activity every 24 months. All Rapid Rewards rules and regulations apply.

Payment summary

PAYMENT INFORMATION

AMOUNT PAID

PAYMENT INFORMATION

AMOUNT PAID



MasterCard 0831
XXXXXXXXXXXX0831
Expiration: 10/20

CARD HOLDER
Dena Moore

BILLING ADDRESS
P.O. Box 1900
Reno, NV US 89505

\$477.56

Total charged

You're all set for your upcoming trip.

Get ready to enjoy two bags for the price of none*, no fees to change your flight**, and some Southwest® love.

*First and second checked bags. Weight and size limits apply. **Fare difference may apply.



SUBTOTAL

\$393.08

TAXES & FEES

\$84.48

TOTAL DOLLARS

\$477.56

[Show price breakdown](#)

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PLUS earn 1,200 Rapid Rewards® points.

dollar.
car rental

*Taxes/fees excluded. Terms apply.

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Buy now and boost your balance. Don't wait – this offer is only valid while on this page.

[Buy points](#)

APRIL 2020

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
		Travel Day 66.00	16 5	17 28 5	16 28 5	Travel Day 66.00

INVOICE



National Academies of Emergency Dispatch
dba International Academies of Emergency Dispatch

Invoice Number: 14-26022020-1370-1436

Invoice Date: Wednesday, February 26, 2020

110 South Regent Street, Suite 800,
Salt Lake City, Utah
United States
Ph: +1 801 363-9127
Fax: +1 801 746-5879
navigator@emergencydispatch.org

Bill To:

Betty Cross
City of Reno Public Safety Dispatch

Order: XSNZSTTJ93V

Invoice: 14-26022020-1370-1436

Order Date: Wednesday, February
26, 2020 2:12 PM ET

Item	Price	Quantity	Amount
3-Day Passport	\$575.00	1	\$575.00
Order Total			\$575.00

Payments/Credits: \$575.00

Balance Due: \$0.00

CANCELLATION POLICY

Attendees can cancel by logging back into your registration and clicking on "unregister". Cancellations done by April 1, 2020 will be refunded, minus a 50% processing fee. After April 1, 2020, no refunds will be issued. For questions, please contact navigator@emergencydispatch.org



Joanna Aitken <aitkenj@reno.gov>

FW: Registration Confirmed - NAVIGATOR 2020

1 message

crossb <crossb@reno.gov>

Wed, Feb 26, 2020 at 6:42 PM

To: Joanna Aitken <aitkenj@reno.gov>

Sent via the Samsung Galaxy S10+, an AT&T 5G Evolution capable smartphone

----- Original message -----

From: Nikele Schwendiman <navigator@emergencydispatch.org>

Date: 2/26/20 11:12 AM (GMT-08:00)

To: Betty Cross <crossb@reno.gov>

Subject: Registration Confirmed - NAVIGATOR 2020



Dear Betty,

Your registration has been confirmed. Please save this email for future reference. You can login to your account at any time to verify registration, make changes, cancel registration and request refunds. You will use your email address as the user name and your confirmation number as the password.

To book your hotel room using our discounted rate you can follow the link below:
www.mydisneygroup.com/navigator20

Need a receipt? [Print the invoices](#)

Event: NAVIGATOR 2020

Attending: Betty Cross

Number in Party: 1

Time: 6:30 PM

Date: April 28, 2020

Confirmation Number: Z9NFRZ4DR7J

Current Registration:**Registration Information:****Registration Items**

Betty Cross 3-Day Passport

Sessions

Betty Cross Exhibit Hall Gala Reception 28-Apr-2020 6:00 PM

Betty Cross Opening Session 29-Apr-2020 8:30 AM

Betty Cross Exclusive Exhibit Hall Time 29-Apr-2020 10:30 AM

Betty Cross Lunch in Exhibit Hall 29-Apr-2020 11:15 AM

Betty Cross Break 29-Apr-2020 2:30 PM

Betty Cross Attendee Party 29-Apr-2020 7:30 PM

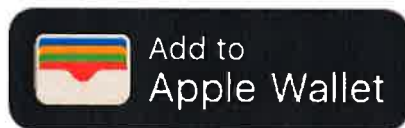
Betty Cross Box Lunch in Exhibit Hall 30-Apr-2020 12:30 PM

Additional Information

Betty Cross What is your job function?
Public Safety Dispatcher - Police
Primary Service Area
Mixed
Size of Comm. Center (measured by call stations)
13 and over
Years of Comm. Center Experience
21 plus
Is this your first NAVIGATOR conference?
Yes

[Click here](#)

We look forward to seeing you there.



Sincerely,

Nikele Schwendiman

IAED

navigator@emergencydispatch.org

If you no longer want to receive emails from NAVIGATOR 2020 please [Opt-Out](#)

.

City of Reno

Travel Request Form

Employee Name Denise Farson & Address 3405 4th Street Sparks, NV 89431	Vendor # 28041	Date 2/27/2020
Employee Shift Hours (i.e. 8-5) MON-THUR 9pm-7am	Department/Division Public Safety Dispatch	

Purpose 2020 Navigator IAED Conference

Travel Information

Departure Date: 4/28/2020 Time: 6:20 AM	Return Date: 5/2/2020 Time: 12:30 PM
Destination(s) Orlando, Florida	Mode of Transportation Commercial Airline/ Shuttle

Training Information

Course Title 2020 Navigator IAED Conference
--

Location of Course 1000 W. Buena Vista Drive Orlando, FL	Course Dates To-From 4/29/2020-5/1/2020
---	--

Is this course required to maintain a certification required by current position? ☐ Yes ☒ No

Do you serve on the Board of Directors of a Committee of the organization
sponsoring the meeting or will you be making a presentation? ☐ Yes ☒ No

→ If "yes" to any of the above, please explain on a separate sheet.

One of the following items is requires: (attach) ☐ Brochure ☒ Registration Form ☐ Memo

Estimated Costs

Per Diem	Days	Rate	Total
Lodging	4	200.25	\$ 801.00
Meals Breakfast	4	16.00	64.00
Lunch	3	17.00	51.00
Dinner	4	28.00	112.00
Incidentals	5	5.00	25.00
			252.00

Transportation Costs

Airfare, Shuttle, Taxi 477.56

Rental Car** 575.00

Registration Fees 2,105.56

Other 252.00

Total Estimated Costs \$ 2,105.56

Total Amount of Advance Requested (00100-1220-0000) cc: 011.02 \$ 252.00

How much, if any, of this will be funded/reimbursed by a grant or another entity 100%

Name of Grant or Entity 9-1-1 Advisory Board

**Justification required as to why rental car is needed

Account to which training/travel should be charged 0100-0800-0880-7484-0000

Employee Signature & Date—Advance of money to an employee of the City of Reno constitutes a lien against that employee's salary.

Authorized Signature & Date—Department Head Approval

Approval Signature & Date
☐ City Manager ☐ Asst City Manager

An expense claim must be completed and submitted to Finance within 10 working days of your return.

Navigator 2020

Apr 29, 2020 - May 1, 2020

Reservation Details

ACKNOWLEDGEMENT NUMBER:32MRHGRW

DISNEY'S CORONADO SPRINGS RESORT

1000 West Buena Vista Drive , Lake Buena Vista , FL 32830 , UNITED STATES

<https://disneyworld.disney.go.com/resorts/coronado-springs-resort/>

PREFERRED ROOM

DATES: Apr 28, 2020 - May 2, 2020

4 nights , 1 adult , 0 children

RATES USD 712.00

TAXES & FEES USD 89.00

TOTAL ROOM PRICE USD 801.00

SUBTOTAL USD 801.00

GUEST SUMMARY

MS. DENISE FARSON

5195 Spectrum Blvd.,

Reno, NV, 89512

US

farsond@reno.gov

775-334-2370

Apr 28, 2020 - May 2, 2020

PAYMENT INFORMATION

Credit Card
MasterCard
*****0831
** / **

BILLING ADDRESS

Ms. Denise Farson
5195 Spectrum Blvd.,
Reno, NV, 89512
US
775-334-2370

RATES

Apr 28, 2020 - USD 178.00
Apr 29, 2020 - USD 178.00
Apr 30, 2020 - USD 178.00
May 1, 2020 - USD 178.00

OTHER INFORMATION

SMOKING PREFERENCE: No Preference

POLICIES

ROOM POLICIES

- Tax is not included

TAX POLICY

Room Rates shown do not include 12.50% tax rate for Resorts in Orange County (subject to change). Total charges presented on the website will include all room fees and taxes. (6% Florida State Accommodation, 6% Orange County Accommodation, 0.5% Orange County Surtax)

CANCEL POLICY

To receive a refund of your deposit, including credit card deposit transactions, we must receive notice of cancellation from you at least five days before your arrival date. To cancel a room reservation, call (407) 939-4686. Please note that if you are holding any other types of reservations, such as dining reservations, those reservations will not be cancelled unless you also advise us to cancel them.

CHILDREN POLICY

Children 17 years or younger will stay free of charge in adult's room with existing bedding.

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APRIL 2020

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
		Travel Day 66.00	16 5	17 28 5	16 28 5	Travel Day 66.00

[Summary](#) [Agenda](#) [Post Registration](#) [Log Out](#)

MAKE IT HAPPEN, MAKE IT MATTER

Congratulations, you are now registered!

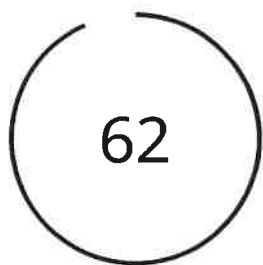
Your Confirmation Number is:

J7NS25FNH7Z

You will receive an email with your registration details. Save that email because you will use this confirmation number to log into the conference app.

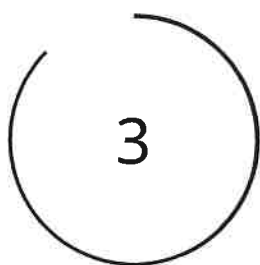
Disney's Coronado Springs Resort

1000 W Buena Vista Drive
Orlando, FL 32830



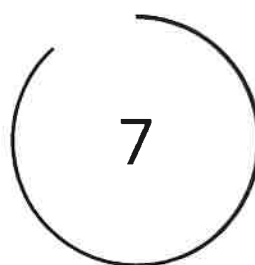
DAYS

[Modify Registration](#)



HOURS

[Contact Us](#)



MINUTES

[Cancel Registration](#)



SECONDS

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City of Reno

Your flight is booked!

[Price](#) [Payment](#) [Confirmation](#)
We're sending a confirmation email to aitkenj@reno.gov right now.

Trip summary

 [Print](#)

Flight


CONFIRMATION #

UEHQEU

APR 28 - MAY 2

RNO  **MCO**

FLIGHT TOTAL

\$477.56 [Add a car](#)[Add a hotel](#)

The perfect stay is moments away

Book now. Pay later!

From \$65.76*/day in
Orlando*Tax and fees extra. Taxes apply[Book now](#)

DESTINATION/HOTEL NAME

CHECK-IN

02/26/2020

CHECK-OUT

02/27/2020Search 

4/28 - Orlando

**100% free inflight entertainment* — all on your device.**[Learn more](#)

¹Download the Southwest app from the Google Play Store or Apple App Store before your flight to view content. ²Only allows access to iMessage and WhatsApp (must be downloaded before the flight). ³May not be available for the full duration of the International flight. *Available only on WIFI-enabled aircraft. Limited-time offer. Where available.

APR 28 - MAY 2

Reno/Tahoe, NV to Orlando, FL**Confirmation # UEHQEU**

Internal Reference # none

PASSENGERS

EST. POINTS

EXTRAS

FARE

Denise Farson**+ 2,359^{PTS}**

Wanna Get Away

[Rapid Rewards® number >](#)[Add Known Traveler # / Redress # >](#)[Special Assistance >](#)**Transparency®: Defined**Low fares. Nothing to hide. **Change fees don't fly with us**

Flexibility for your travel plans.

**Add EarlyBird Check-In®**

Departing 4/28/20 TuesdayWanna Get Away
(Passenger x1)

\$177.47



DEPARTS

6:20 AM**RNO**

Reno/Tahoe, NV - RNO

FLIGHT

456

SCHEDULED AIRCRAFT

Boeing 737-700

Subject to change

ARRIVES

7:55 AM**LAX**

Los Angeles, CA - LAX

TRAVEL TIME

1hr 35min

stop 1: Los Angeles, CA - LAX



Plane change

DEPARTS

10:20 AM**LAX**

Los Angeles, CA - LAX

FLIGHT

1615

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change

ARRIVES

1:40 PM**DEN**

Denver, CO - DEN

TRAVEL TIME

2hr 20min

stop 2: Denver, CO - DEN

no plane change

DEPARTS

2:30 PM**DEN**

Denver, CO - DEN

FLIGHT

1615

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change



ARRIVES

8:15 PM**MCO**

Orlando, FL - MCO

TRAVEL TIME

3hr 45min

SUBTOTAL

\$177.47**Returning** 5/2/20 SaturdayWanna Get Away
(Passenger x1)

\$215.61



DEPARTS

12:30 PM**MCO**

Orlando, FL - MCO

FLIGHT

4460

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change

ARRIVES

2:00 PM**STL**

St. Louis, MO - STL

TRAVEL TIME

2hr 30min

stop 1: St. Louis, MO - STL

no plane change

DEPARTS

2:50 PM**STL**

St. Louis, MO - STL

FLIGHT

4460

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change

ARRIVES

4:25 PM**LAS**

Las Vegas, NV - LAS



TRAVEL TIME

3hr 35min




stop 2: Las Vegas, NV - LAS



Plane change

DEPARTS	6:15 PM	LAS Las Vegas, NV - LAS	FLIGHT 2638  	SCHEDULED AIRCRAFT Boeing 737-700 <i>Subject to change</i>
ARRIVES	7:30 PM	RNO Reno/Tahoe, NV - RNO	TRAVEL TIME 1hr 15min	SUBTOTAL \$215.61
Taxes & fees				\$84.48
Flight total				\$477.56

Icon legend

 WiFi available
  Live TV available
  EarlyBird Check-In®

Helpful Information:

- These times are subject to change.
- Flight Schedules and aircraft remain subject to change per the Contract of Carriage.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards® points, your point balance may not immediately update in your account.

Book your hotel with us and earn up to 10,000 points per night.



The perfect stay is moments away

DESTINATION/HOTEL NAME:

CHECK-IN

02/26/2020

CHECK-OUT

02/27/2020

ROOMS

1

ADULTS

1

CHILDREN

0

Search 

Rapid Rewards®

Seek adventure, get rewarded.

- ✓ Unlimited reward seats
- ✓ No blackout dates
- ✓ Your points don't expire

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Payment summary

PAYMENT INFORMATION

AMOUNT PAID

PAYMENT INFORMATION

AMOUNT PAID



MasterCard 0831
XXXXXXXXXXXX0831
Expiration: 10/20

CARD HOLDER
Dena Moore

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P.O. Box 1900
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\$477.56

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SUB TOTAL

\$393.08

TAXES & FEES

\$84.48

TOTAL DOLLARS

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